Switchvox

as a Service

Bring Your Own SIP Trunks

SWITCHVOX IS THE SMARTER CHOICE

Switchvox isn't just another VoIP business phone system – unlike other vendors we use the same software for cloud, on-site & virtual deployments; users can communicate & collaborate where & how they want, at the office or remotely – all with a single app for multi-channel communication across different devices.

Access powerful UC features like mobility, IVRs, queues, conferencing, and tight integration with Sangoma phones. All features are included with Switchvox for every user.

Integrations include: Microsoft, Salesforce, Zendesk, Chrome, Firefox, MS Teams

Switchvox as a Service gives access to an enterprise-grade phone system while completely eliminating costly CapEx. Easily add Sangoma phones to the monthly bill with the Handset as a Service program to avoid expending capital in hardware purchases.

What's Included?

- ✓ Personalised Switchboard for every user
- ✓ Visual voicemail
- ✓ Mobile softphone clients for call and chat
- ✓ Call queues
- ✓ Contact centre functionality for every user

- ✓ Desktop softphone for every user
- ✓ Detailed reporting
- ✓ Conference calling
- ✓ IVR & auto-attendant

SANG*MA

Switchvox as a Service

Get all the benefits of a hosted UC Solution from Sangoma with YOUR choice of SIP Trunking

Key Benefits for Sangoma Partners

- ✓ Utilise your customers' existing trunking, but still provide them with the full benefits of Switchvox Cloud

- ✓ Easily keep existing numbers, no need to port and deal with the admin to move

- ✓ Don't get penalised for terminating current SIP trunking contracts early

- ✓ Provide superior UC functionality and contact centre capabilities, included free for every user

- ✓ Sangoma owns the full IP

- ✓ Easy, simple sales proposition – you just need to know how many users

- ✓ Same software stack across all deployment options - easily sell to a customer who needs on-premise

- ✓ Ability to offer Unified Comms by adding a Sangoma Gateway for customers with ISDN contracts

- ✓ Full integration with MS Teams

- ✓ Handsets and headsets as a Service

- ✓ Fully supported 24 x 7

- ✓ Multiple European datacentres backed by Sangoma's Cloud experts

- ✓ Auto provisioning with Sangoma handsets

- ✓ Compatible with third party phones

- ✓ Available throughout Europe

www.sangoma.com